

GET YOUR BOND BACK *FAST!*



As per your tenancy agreement Annexure A, Item 3.2—When keys are returned to Rogato Real Estate it will be deemed that the property is cleaned as detailed on the entry condition report. A pre vacate inspection will be booked for a week before you hand the keys back.

Our goal is to have your bond refunded to you the same day!

Pest Control

Cockroaches & Fleas

Amalgamated Pest Control 4092 5500
Maximum Pest Management 4092 1999

Cost approx \$110-\$180

Mowing

Yard needs to be mowed and weed free as per the start of your tenancy.

Hawton's Horticultural 4092 7465
Chris Young 0437 409 239

Removalist

Call Ron or John today for a quote on removal vans, packing material and accessories

Ron's Older Car Rentals 4092 5400

Exit Cleaning

Tableland Industrial Cleaning 0428 993 205
(Call to get a free quote) - Dave

Carpet Cleaning—Abel 0417 758 302

Gas Bottle Refill - TGT 4092 2888

Vacate Tips:

- Make sure rubbish bins are empty and washed out
- All rubbish from under the house & yard has been removed
- All dog holes have been filled in and compacted down
- Repair any damage e.g flyscreens

Customer Satisfaction Survey



Tenant Name:		Date: / /2016		
The Scale: POOR AVERAGE ABOVE AVERAGE				
During the Tenancy was the property well maintained by the Owners?	Poor	Average	Above Average	
Comments				
Were any concerns at the property quickly addressed by your property manager?	Poor	Average	Above Average	
Comments				
Were our Agency employees courteous and knowledgeable?	Poor	Average	Above Average	
Comments				
Was our communication with you prompt?	Poor	Average	Above Average	
Comments				
How would you rate your overall experience with our agency?	Poor	Average	Above Average	
Comments				
Are you relocating away from Mareeba?	Yes No			
Did you find your new Rental Property through our Agency?	Yes No			
Comments				
How could we improve our services as Managing Agents?				
Comments				
Would you like to continue to receive information and newsletters from our Agency about Property related issues and Property for Sale?	Yes No			
Would you like to share your experience with our agency by writing a testimonial?				
Ideas: You may like to write about a staff member. If you won Routine Inspection of the Month. How our office compares with other agencies you have rented with.				